



**Minutes of Meeting
Patient Reference Group
20 March 2013**

Present:

Patients: Christine Blackburn, Rose Bambridge, Jean Carter, Tony Waddell, Alma Milburn, Lynn McVittie, Michael Simpson, Robert Stamp, Ian Dockerty, Bill Mooney, Madeline Wardman, Joan Atkinson, Melvin Craik, Paul Routledge,

Staff: Sue Elsbury – Practice Manager (chair)
Kath Storey – Practice Manger
Dr D Partha - GP
Dr John Bisson – GP

Apologies: Harry Rutherford, Trevor Alexander

- 1) Welcome and introductions. The group introduced themselves for the purpose of the new members, as this was the first meeting with the merged Patient Reference Groups from both practices.
- 2) Results of the patient survey – See report for actions.



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Group - Report Actio Group - 36407.pdf Group - 36407 poster

As previously discussed the group have formed a small working group to work on a new survey for Stanley Medical Group. SE to arrange April/May

- 3) The group discussed the recent data from our Online Booking of appointments and Ordering of repeat prescriptions activity. We discussed the benefits of the

initiative to patients and staff. It was suggested that the number of online bookable appointments should be capped, however as the numbers per week were still only 25 on average(from approx 700) it was agreed that we would continue monitor this.

- 4) GP Assistant Pilot – Dr Bisson gave a brief description of the Pilot he was taking part in. He described what the outcomes would be to the patient and the GP. A full report will be produced in by the end of August.
- 5) North Durham CCG – what it means for us ?
Sue gave an overview of the new NHS structure that is taking place on 1 April 2013. It showed the removal of SHA's and PCTs, and their replacements. We discussed the formation, commitment and authorisation of North Durham CCG, and their aim of providing "Better Health for the People of North Durham" , highlighting the local membership of GP's and PM's from Derwentside. We talked about role of the patient being at the centre of all decisions.
- 6) Update of Merged Practice
Dr Partha informed the group that he was officially retiring on 31 March 2013 after working a long and very happy time working in the Stanley area. Dr Mallika is staying for another 12 months, as she plans to retire at the end of March 2014. We have a new GP joining the practice – Dr Jane McWilliams. #
- 7) No other business
- 8) Date and time of next meeting – TBA